


The customer premises equipment (CPE) list refers to the hardware and software devices that are available for use within the customers premises (or place of work). CPE for PBX systems that are listed in this document have been tested and validated on both the Broadworks and Novum Networks platforms to ensure the best user experience.


This document will be updated from time-to-time as vendors release new firmware or hardware as well as end-of-life of their hardware.

1. NEC IP-PBX




Key Features	Product
<ul style="list-style-type: none"> Model: SV8100 Supported firmware version: 5.10 Number of channels: Please refer to your NEC SV8100 specifications guide Notes: The SL1100 requires a VOIP Gateway interface and SIP channel licenses for more than 4 SIP channels 	
Key Features	Product
<ul style="list-style-type: none"> Model: SV8100 Supported firmware version: P9.50 Number of channels: Please refer to your NEC SV8100 specifications guide Notes: The SV8100 requires a VOIP Gateway interface and SIP channel licenses 	
Key Features	Product
<ul style="list-style-type: none"> Model: SV9100 Supported firmware version: 02.00.66 Number of channels: Please refer to your NEC SV9100 specifications guide Notes: The SV9100 requires a VOIP Gateway interface and SIP channel licenses 	


2. Patton VoIP Gateway

Key Features	Product
<ul style="list-style-type: none"> Model: SN4131/xxxxxVHP/EUI Element type: SIP- Basic Rate ISDN Supported firmware version: 3.14.2 Number of channels: 4-8 voice channels depending on the product model Notes: BRI VoIP Gateway 2 or 4 S0 Port ISDN, up to 8 simultaneous G.711 calls 	
<ul style="list-style-type: none"> Model: SN4171/xxxxxVHP/EUI Element type: SIP- Primary Rate ISDN Supported firmware version: 3.14.2 Number of channels: 15-30 voice channels depending on the product model or licenses Notes: PRI VoIP Gateway T1/E1/PRI, 15/30 simultaneous G.711 voice calls 	
<ul style="list-style-type: none"> Model: SN4971/xxxxxVHP/EUI Element type: SIP- Primary Rate ISDN Supported firmware version: 3.14.2 Number of channels: 15-120 voice channels depending on the product model or licenses Notes: PRI ISDN VoIP Gateway 1 or 4 Ports T1/E1/PRI for 15 to 120 Calls 	
<ul style="list-style-type: none"> Model: SN5300 ESBR Element type: SIP-SIP Supported firmware version: 3.14.2 Number of channels: 4-256 voice channels depending on the number of VoIP channel licenses Notes: Session Border Controller + Router 4-to-256 sessions 	

Key Features	Product
<ul style="list-style-type: none"> Model: SN5480 ESBR Element type: SIP-SIP Supported firmware version: 3.14.2 Number of channels: 64-196 voice channels depending on the number of VoIP channel licenses Notes: Session Border Controller + Router 64 transcoded calls/196 non-transcoded calls 	

3. Ericsson-LG IP-PBX

Key Features	Product
<ul style="list-style-type: none"> Model: iPECS-LIK 50A/B Supported firmware version: 6.1Db Number of channels: Please refer to your Ericsson-LG iPECS-LIK specifications guide 	
Key Features	Product
<ul style="list-style-type: none"> Model: iPECS-LIK 100 Supported firmware version: 6.1Db Number of channels: Please refer to your Ericsson-LG iPECS-LIK specifications guide 	
Key Features	Product
<ul style="list-style-type: none"> Model: iPECS-LIK 300 Supported firmware version: 6.1Db Number of channels: Please refer to your Ericsson-LG iPECS-LIK specifications guide 	



Key Features	Product
<ul style="list-style-type: none"> Model: iPECS eMG80 Supported firmware version: 2.1Af Number of channels: Please refer to your Ericsson-LG iPECS-LIK specifications guide 	

4. 3CX Phone System



Key Features	Product
<ul style="list-style-type: none"> Model: IP-PBX Supported firmware version: 15.5 Number of channels: Please refer to your 15.5 specifications guide 	



5. Grandstream UCM6xxx Series

Key Features	Product
<ul style="list-style-type: none"> Model: UCM6100 Supported firmware version: 1.0.18.13 Number of channels: Please refer to your Grandstream UCM specifications guide 	
Key Features	Product
<ul style="list-style-type: none"> Model: UCM6200 Supported firmware version: 1.0.18.13 Number of channels: Please refer to your Grandstream UCM specifications guide 	


Key Features	Product
<ul style="list-style-type: none"> Model: UCM6200 Supported firmware version: 1.0.18.13 Number of channels: Please refer to your Grandstream UCM specifications guide 	
Key Features	Product
<ul style="list-style-type: none"> Model: UCM6510 Supported firmware version: 1.0.18.13 Number of channels: Please refer to your Grandstream UCM specifications guide 	

6. Samsung OfficeServ 7000 System

Key Features	Product
<ul style="list-style-type: none"> Model: OfficeServ 7030 Supported firmware version: 4.95 or later Number of channels: Please refer to your Samsung Office 7XXX specifications guide 	
Key Features	Product
<ul style="list-style-type: none"> Model: OfficeServ 7100 Supported firmware version: 4.95 or later Number of channels: Please refer to your Samsung Office 7XXX specifications guide 	

Key Features	Product
<ul style="list-style-type: none"> Model: OfficeServ 7200 Supported firmware version: 4.95 or later Number of channels: Please refer to your Samsung Office 7XXX specifications guide 	
Key Features	Product
<ul style="list-style-type: none"> Model: OfficeServ 7400 Supported firmware version: 4.95 or later Number of channels: Please refer to your Samsung Office 7XXX specifications guide 	

7. Panasonic KX-NS/NSX Series System

Key Features	Product
<ul style="list-style-type: none"> Model: KX-NS700 Supported firmware version: 7.0 Number of channels: Please refer to your Panasonic KX-NS/NSX specifications guide 	
Key Features	Product
<ul style="list-style-type: none"> Model: KX-NSX2000 Supported firmware version: 4.0 or later Number of channels: Please refer to your Panasonic KX-NS/NSX specifications guide 	